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SUPERIOR COURT OF LOS ANGELES COUNTY TO UNVEIL REDESIGNED JURY DUTY PORTAL TO PROVIDE COURT USERS WITH EFFICIENT, USER-FRIENDLY EXPERIENCE

Redesigned My Jury Duty Portal Debuts April 7, 2025, With New User-Centric Design And Interactive Chatbot To Provide Personalized Assistance

The Superior Court of Los Angeles County will unveil a completely redesigned *My Jury Duty Portal* on April 7, 2025, providing jurors with a more streamlined user-centric experience with the ability to register for jury duty on any device, locate courthouses and jury assembly rooms with tailored directions, and know exactly what is expected of them along each phase of service.

“Jurors play a vital role in upholding a justice system that is fair, equitable, and just,” said Presiding Judge Sergio C. Tapia II. “The Court’s mission—to ensure equal access to justice by resolving cases fairly, efficiently, and promptly — would not be possible without their invaluable service. Redesigning our portal to inform court users about the jury process has been a key priority. We hope the new, user-focused features will give jurors the support they need — whether on call or reporting to the courthouse.”



THE SUPERIOR COURT OF CALIFORNIA
COUNTY OF LOS ANGELES



My Jury Duty

Welcome, Lizette Ramos

Your Juror Status: Eligible ✓



Step 2:



How to Proceed

You have been assigned a new reporting week.

Your new reporting week is **Monday, March 31, 2025**.

You have a new reporting week because your original period to register and/or original reporting week has passed.

Take time to prepare for jury duty.

- Review the "Juror Checklist".
- Read your "Reporting Instructions" below.

(The new My Jury Duty Portal, featuring a completely redesigned user interface)

Redesigned My Jury Duty Portal

Using the redesigned *My Jury Duty Portal*, which will be launched at www.lacourt.org/jury on April 7, prospective jurors can register for jury duty on any computer or smartphone, check-in for service, make requests to be excused and postpone or transfer service to a different courthouse with greater efficiency. Prospective jurors are also provided with reporting instructions, a checklist to prepare for their service and the option to sign-up for text or email notifications or download reminders about their service to their personal calendars.

If prospective jurors are asked to report to one of the Court's 28 courthouses that assemble jury panels, they can use the portal's new features to map out the best route from their home to the courthouse, learn about nearby parking options and locate the jury assembly room inside the courthouse. The portal also provides a list of frequently asked questions with helpful answers that correspond with each stage of service.

"Jurors are a cornerstone of the justice system and out of gratitude for jurors' time and service, the Court has strived to create a more efficient experience for jurors by providing helpful tools they can utilize from the moment they receive their summons until their jury service is complete," said Executive Officer/Clerk of Court David W. Slayton. "The portal's new features are designed to give jurors all the information they need at their fingertips to know exactly what their responsibilities are during each phase of their jury service."

New Interactive Chatbot (Beta)

For additional support, a new interactive chatbot (in beta) provides court users with another resource that provides personalized answers to commonly asked questions, using a dynamic question-and-answer format harnessing court-approved resources to generate responses. Integrated directly with the *My Jury Duty Portal*, the new chatbot can intelligently register court users for jury service, postpone or make requests to transfer service or provide additional answers depending on the user's preferences.

Jury Service: Facts and Figures

As the largest trial court in the nation serving 10 million residents throughout Los Angeles County, the Court summons more than 2 million people per year, on average, to serve on its jury panels.

Year	Jurors Summoned	Jurors Brought in To Serve	Jury Trials Started
2023	2,155,807	343,662	2,442
2024	2,060,474	315,173	2,348

While prospective jurors may continue to register for jury duty over the phone using the Court's Interactive Voice Response system at 213-972-0970, the data shows that the majority of prospective jurors register online via the *My Jury Duty Portal*. The significant redevelopment of the *My Jury Duty Portal* continues the Court's commitment to meeting court users where they are through investing in technological upgrades that directly benefit Los Angeles County residents.

Year	Jurors Who Registered via Phone System	Jurors Who Registered via Portal	Unique My Jury Duty Portal Logins
2019	201,046	479,411	713,397
2023	214,802	614,732	929,376
2024	200,187	564,913	865,409

Preliminary court user feedback regarding the new *My Jury Duty Portal* has been positive, and the Court continues to collect feedback from those who have been summoned for jury duty to learn how the new portal is supporting their service.

For more information on the Court's current programs and services, follow the Court on X ([@LASuperiorCourt](#)), Instagram ([@LASuperiorCourt](#)), Threads ([@LASuperiorCourt](#)), or visit the Court's website, www.LACourt.org.