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Superior Court of California, County of Los Angeles

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FOR IMMEDIATE RELEASE:

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COURT LAUNCHES UNIFIED TRAFFIC CALL CENTER TO ASSIST TRAFFIC LITIGANTS

***Anyone with a Traffic Citation Issued in Los Angeles County May
Call (213) 633-6300 For Assistance***

Presiding Judge Eric C. Taylor today announced the launch of a new centralized Traffic Call Center to help people with traffic tickets to efficiently resolve their citations without coming to court. With the launch of the Traffic Call Center, litigants may call one number for court assistance no matter where the traffic citation was issued in Los Angeles County. Litigants may speak with a call center representative for information on options to resolve their citation. If necessary, staff will help schedule a court hearing or an in-person appointment with the Clerk's Office.

"The Court is continuing to expand our remote services to provide the most convenient and efficient ways to serve the needs of our Los Angeles County communities," Presiding Judge Eric C. Taylor said. "This new Traffic Call Center adds to the Court's safe and convenient remote options to access justice in the most populous county in the U.S."

Traffic Call Center staff are available to guide traffic litigants through options to resolve their citations, including enrolling in payment plans, requesting extensions, scheduling court hearings to release driver's license holds, and more. Services are provided in all languages.

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TRAFFIC CALL CENTER 2-2-2-2

The Traffic Call Center is one of several convenient options to help people resolve citations:

- **OPTION 1 - Online Service:**

Many Traffic matters can be resolved online without speaking to a clerk on the phone or coming to a courthouse. Online services relating to Traffic matters can be [accessed here](#). Users must have their citation number and/or driver's license number available.

- **OPTION 2 - Traffic Call Center:**

Many Traffic matters can be resolved by calling the Traffic Call Center at **(213) 633-6300** and speaking with a clerk. The Traffic Call Center is open 8 a.m. to 4:30 p.m., Monday – Friday, except court holidays. A telephonic interpreter service is available to those who speak any language other than English.

- **OPTION 3 - In-Person Clerk's Office Service by Appointment Only:**

In-person service with the Clerk's Office is limited to those with a previously scheduled appointment. Traffic litigants without a scheduled appointment or a scheduled court hearing for that day will not be allowed to enter the courthouse. Traffic litigants may call the Traffic Call Center at (213) 633-6300 to make an appointment with the Clerk's Office at a conveniently located courthouse.

- **OPTION 4 - Schedule a Court Hearing to Appear Before a Judge:**

Litigants may schedule a court hearing at the courthouse where the citation is filed by using the Court's [online service option](#) (litigants must have their driver's license or citation number available) or by calling the Traffic Call Center at (213) 633-6300. Please note: Traffic litigants who wish to contest their citations without coming to court may request a Trial by Written Declaration. More information on Trial by Written Declaration can be [found here](#).

Remote Appearance Options:

Traffic litigants who do not plan on presenting evidence are encouraged to appear remotely, by telephone or other compatible device, for any hearing that is not a trial using the Court's LACourtConnect system. To register to appear remotely, traffic litigants must first have a court hearing scheduled. To appear remotely, traffic litigants may schedule their hearing with the court by calling the Traffic Call Center at (213) 633-6300. Once a hearing is scheduled, traffic litigants may visit <https://www.lacourt.org/lacc/> and click on the "Traffic" button to learn more and start the registration process.

To learn more about additional options available to traffic litigants, including payment plans, extensions, ability to pay petitions, and more, visit the Court's Traffic webpage at lacourt.org/traffic.

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