Los Angeles Superior Court Public Information Office

Website: <a href="mailto:www.LACourt.org">www.LACourt.org</a> E-mail: PublicInfo@LACourt.org

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## Get online, not in line L.A. Superior Court Cuts Online Traffic Fees, Improves Web-Based Services

Southern California drivers welcome the Los Angeles Superior Court's improved website featuring lower fees and an automated online assistant that make it easy to pay traffic citations, extend fine payments and schedule traffic school. Online users avoid the time, expense and hassle of standing in long lines at the courthouses.

<u>Effective Monday, March 30, 2015</u>, the Los Angeles Superior Court will lower many online fees and improve the functionality of its website-based traffic services on <u>www.lacourt.org</u>.

Website users with traffic citations will now have the option of utilizing the automated online assistant to determine the type of traffic transaction they need and how to proceed. The assistant will provide help in English and Spanish, with service in other languages coming soon along with new and expanded features.

The introduction of the automated online assistant is featured in the Court's new "Get online, not in line" campaign, launched to encourage Court users to take advantage of the services offered on the Court's website, saving litigants, attorneys, and others time and money.

Fees for paying traffic fines online by credit card will be cut in half – to \$5 from its present \$10. Free online services—such as registering for jury duty, retrieving courthouse information, and assistance for self-represented litigants—will remain so.