

RESOLVE YOUR SMALL CLAIMS CASE WITHOUT COMING TO COURT

The Los Angeles Superior Court is committed to providing access to justice, while maintaining social distancing through its **Here for You | Safe for You** initiative, which focuses on providing a safe courthouse environment for you, our judicial officers and staff. Some of the efforts include: establishing additional hearing times and limiting the number of cases per time slot. Unfortunately, this will result in waiting nearly twice as long as you otherwise would for a hearing date and an opportunity to present your case.

If you are interested in an opportunity to settle your case without coming to court, the court has no-cost mediation services available to help resolve your differences quickly and efficiently. Experienced, well-trained mediators will assist parties to reach an agreeable solution before you come to court.

Save yourself time, cost, and hassle by taking advantage of one of the following efficient and flexible settlement programs and resolve your case before your court date.

Online Dispute Resolution

The County of Los Angeles Department of Consumer and Business Affairs (**DCBA**) and the Center for Conflict Resolution (**CCR**) offer **Online Dispute Resolution (ODR)**. With ODR, you are in control, not the court. You decide whether a settlement is right for you.

These flexible settlement programs allow you to select and schedule the ODR process that is best for you; whether it be a live chat with a mediator, participation in video mediation, or submission of a settlement offer.

If all parties reach a settlement agreement, it is possible you may not need to go to court. However, if no settlement is reached, you must appear on your hearing date as scheduled.

ODR with DCBA: Visit www.dcba.lacounty.gov, select "Get Help" button to submit a request for online mediation or call (800)593-8222 to speak with a counselor about your concerns.

ODR with CCR (Available Aug. 1, 2020): Visit www.courtinnovations.com/CCR4Peace or call CCR at (818)705-1090 to learn more.

Dispute Resolution Before You File Your Case

The Los Angeles County **Workforce Development, Aging and Community Services (WDACS) Department** offers the Dispute Resolution Program (DRP) and nine different community mediation organizations, as an alternative to resolving disputes within the court system. For referrals and more information please call (213)738-2621.